

KINN THE MEDICAL ASSISTANT ANSWERS (DOWNLOAD ONLY)

Medical Assistant Practice Test 2023 (100 Questions with Explained Answer) - Medical Assistant Practice Test 2023 (100 Questions with Explained Answer) by All CMA 91,081 views 1 year ago 1 hour, 22 minutes - Get ready for your **medical assistant**, certification exam with our 2023 practice test. Our test includes 100 questions with ...

MEDICAL ASSISTANT Interview Questions and Answers! - MEDICAL ASSISTANT Interview Questions and Answers! by CareerVidz 141,735 views 4 years ago 9 minutes, 58 seconds - LIST OF MEDICAL INTERVIEW QUESTIONS Q. Introduce yourself and tell me why you want to become a **Medical Assistant** ,?

Introduction

Interview Question 1

Interview Question 2

Interview Question 4

Outro

Medical Assistant Practice Test for Clinical Competency 2023 (50 Questions with Explained Answers) - Medical Assistant Practice Test for Clinical Competency 2023 (50 Questions with Explained Answers) by All CMA 14,868 views 1 year ago 52 minutes - This is a **Medical Assistant**, Clinical Competency Practice Test. This video provides an overview of what to expect on the test, ...

Intro

Which of the following measures is a normal specific gravity of urine?

Which of the following is a disposable glass or plastic tube used for hematocrit determination?

Which route of temperature assessment is LEAST invasive?

The ratio for making a disinfectant from bleach and water is

To screen for hearing acuity or bone conduction of sound, the medical assistant would use a/an

Which of the following is NOT considered proper patient instruction for obtaining a clean-catch midstream urine specimen?

Upon discovering a known diabetic patient who is disoriented and confused, which of the following should the medical assistant do FIRST?

A procedure that a medical assistant would not expect to take part in when doing minor surgeries in the office is

Heart sounds that are heard when the blood pressure is being measured are called the

The popliteal pulse is located

The most important thing to do to prevent transfer of infectious material is

Which of the following types of urine specimen contains the greatest concentration of dissolved substances?

When moving a heavy object one should

When removing paper that is soiled with biohazardous waste from the exam table, the medical assistant should do which of the following before cleaning the table with disinfectant and pulling down unused paper?

In an infant, you should check the pulse in which of the following arteries in an emergency situation?

The generic name for Lipitor is

After a patient has had a grand mal seizure, one would expect the patient to be

The most appropriate position for a patient with respiratory problems is

Which of the following is NOT a normal vein for phlebotomy?

Which of the following situations would be of least concern when involved in a sterile procedure?

Draping is done primarily for

To take the blood pressure correctly, the medical assistant should

A person who has difficulty breathing and experiences swelling of the respiratory tract following a bee sting may have

Which of the following is NOT a true statement regarding tuberculin testing?

Which one of the following is NOT a proper procedure for performing the Multistix 10 reagent strip test?

Which type of thermometer should NOT be used in the medical office?

Which of the following instruments would NOT be needed when preparing for a cyst removal?

To encourage an elderly patient to give information while taking the patient history, the medical assistant should

Urine or serum pregnancy tests are utilized to detect the presence of which of the following?

The correct position to place a patient who has fainted is

If a medical assistant is giving a 75-pound child a dose of antibiotic using Clark's Law, which of the following would be administered if the usual adult dose is 500 mg?

When performing an EKG on a patient, if the tracing is not what is expected, the FIRST thing that should be checked is

When performing a surgical hand scrub, make sure to

Lyme disease, if untreated, can progress into a/an

Initial treatment for a sprained ankle would include

Which of the following reagent strip panels would show an abnormal finding if a person is suffering from a bacterial urinary tract infection?

To palpate the pulse in an adult, the usual procedure would be to

To have a method of checking to see if an autoclaved item is sterile, the medical assistant should

In which of the following radiographic positions is the patient lying on their back?

Which of the following values is considered a desirable cholesterol level?

Using sterile instruments to perform a breast biopsy is an example of

Wearing a mask, gown, and gloves when working with a patient is an example of using

Applying an elastic or ACE wrap to a sprained ankle is an example of

Which one of the following is the correct angle for a needle to enter the vein for venipuncture?

Which of the following is a Gram-positive cocci that grows in clusters?

A scraping of the superficial layer of skin is called a/an

When preparing the skin for a minor surgical procedure, the medical assistant should

Which one of the following diseases is confirmed by a positive VDRL and RPR?

If the medical assistant notices a small tear in the sterile glove during a procedure, they should

Which of the following statements is TRUE?

ASMR Dermatologist Skin Assessment, Blackheads Extractions \u0026 Scalp Check - ASMR Dermatologist
 Skin Assessment, Blackheads Extractions \u0026 Scalp Check by The Cozy Hospital ASMR 262,180 views
 8 months ago 1 hour, 7 minutes - Welcome to the Cozy Hospital! You've come into our dermatology
 department today for a consult on your cystic acne and ...

Intro

Asking you questions, getting your history

Putting on gloves

Examining your face and neck with a light

Checking the elasticity of your skin

Cleansing your face

Placing a warm pack on your skin, plastic and paper crinkles

Showing you the products that will be used

Lying back

Disinfecting the areas of skin that will have extractions

Extractions on your nose and chin

Using suction device to remove any residue from your pores

Applying peptide face mask

Scalp massage with fingers, prepping the scalp

Applying scalp oil

Scalp massage with electric massager

Spreading the oil into the lengths of your hair

Removing face mask with a towel

Applying soothing serum to your face

Using an ice roller on your face

Sitting back up and cleaning remaining product off your face

Writing prescriptions and chart notes

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ASMR Hospital Ears, Nose & Throat Exam | Ear Cleaning - ASMR Hospital Ears, Nose & Throat Exam | Ear Cleaning by The Cozy Hospital ASMR 117,083 views 3 months ago 1 hour, 5 minutes - Welcome to the Cozy Hospital! You've come into our ENT department today because you've been experiencing sinus pressure ...

Intro

Doctor comes in, getting your history

Putting on gloves

Taking your temp

Examining your sinuses, face touching

Lymph node exam

External ear exam

Otoscope exam

Trying to clean your ears w ear pick

Fizzy ear drops

Spraying cotton balls with hydrogen peroxide and placing them inside your ears; muffled hearing

Internal and external throat exam

Otoscope exam w ear pick

Placing paper drape over your clothes

Ear cleaning lavage with water

Cleaning your ears with ear pick

Otoscope exam w insufflator bulb (air puffs)

Turning your head

Pen light eye exam

Writing

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Tips

Joining Medical Assistant Groups on Facebook

Create Flashcards

Process of Elimination

Ekg Tracing Shows Ventricular Fibrillation on an Unconscious Patient Which Action Should You Take First Calling for Help

Bandaging a Wound

Checking Blood Pressure

What Is a Cms 1500 Form

Writing the Business Correspondence

Pyloric Stenosis

Explaining Venipuncture

Hemostat

Where Can I Message You

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Intro

The overall answer to Tell Me About yourself

how long should the tell me about yourself answer be

How to prepare your answer

what to include in your tell me about yourself answer

How to practice your answer to Tell Me About Yourself

How personal to get in your answer to Tell Me About Yourself

Recap of Tell Me About Yourself

HEALTHCARE ASSISTANT INTERVIEW QUESTIONS AND ANSWERS THAT LANDED ME A JOB IN THE UK?? - HEALTHCARE ASSISTANT INTERVIEW QUESTIONS AND ANSWERS THAT LANDED ME A JOB IN THE UK?? by Chinaza Ugwuozor 63,749 views 11 months ago 19 minutes - If you are preparing for a **healthcare assistant**, interview, then this video might **help**, you land your job. Goodluck!

Intro

Why Healthcare Assistant

How would your colleagues describe you

What skills and qualities do you have

Tell me a story

Safeguarding

Tell Me About Yourself - A Good Answer To This Interview Question - Tell Me About Yourself - A Good Answer To This Interview Question by Dan Lok 17,128,646 views 4 years ago 10 minutes, 2 seconds - Maybe you got fired. Maybe you just quit your job. Or maybe you're looking for your first job. In any case, this interview question: ...

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Welcome to our CMA General Knowledge Practice Test!

The combining form hepato refers to the

Sarcasm, repression, and denial are examples of which psychological mechanism used to deal with stressful situations?

The function of the optic nerve is

Your coworker tells you that her next-door neighbor has just come in for a health exam. She asks you to give her the health history form to review it. Which of the following actions is appropriate?

Which condition is treated with use of the DASH diet?

Sworn testimony given outside of court is called

In order for a case of negligence to be valid, all of the "four Ds" must be present EXCEPT

According to Piaget, at what developmental stage would a child be expected to understand the differences in size and weights of a group of objects?

The prefix meaning "many" is

Myelomeningocele means

Oranges, bananas, broccoli, and tomatoes are rich sources of which of the following minerals?

Which of the following is not a type of body tissue?

Confidential information can be disclosed in all of the following cases EXCEPT

A terminally ill patient says, "I've been cheated of my life. A better doctor could have cured me." Which of the following would be an appropriate response?

If AC interference occurs on an EKG tracing, what is the likely cause?

Which of the following terms refers to sewing or stitching of veins?

It is a hectic day in the office and the physician is backed up in seeing patients who have been in the waiting room. Mr. Hall approaches the reception desk and pounds his fist and starts yelling that his time is valuable and that he has waited long enough. All of the following steps are appropriate ways to handle the first stages of an encounter with an angry patient EXCEPT

Which of the following vitamins is used for clotting?

Within the cell, the organelle responsible for the production of energy is the

The word root for "tumor" is

Which of the following thought leaders in the field of psychology believed that repressed memories created emotional conflict and possible mental disorders later in life?

When the plaintiff is found to be in some part responsible for injury and the health care giver is NOT held responsible, it is called

Which of the following terms would describe an infestation of gallstones?

A medical assistant is working with an obese child on a weight reduction program. At a follow-up appointment, the assistant gives the patient a movie ticket for losing five pounds. Which psychological principle is the medical assistant using in this case?

Which of the following vitamins is NOT fat soluble?

A defense based on assigning portions of the responsibility for damages to both plaintiff and defendant is called a

Which of the following body systems is responsible for hearing?

During this period of development, young children experience the world only through what they can experience with their senses. At the early part of this stage, they may not be able to differentiate between themselves and the rest of the world. Piaget termed this period

Which of the following anatomical locations contains the patella?

Which of the following specialists would treat ARDS, SOB, and COPD?

Which of the following gives a choice to those over 18 years of age to determine the disposition of their body or body parts?

Which of the following terms refers to blood in the urine?

Perspiration is produced by the

Which of the following formed elements is responsible for blood clotting?

Which of the following would NOT be an unintentional tort when done by a medical assistant?

The prefix meaning "beyond" is

A court mandate to bring a portion of the medical record to court is called

A medical assistant is providing instruction on care of sutures to a young mother whose child has been injured in a fall. She is distracted and tells the medical assistant that she and her child have not eaten for two days because their public aid check is late. Which of the hierarchy of needs is preventing this mother from considering the patient teaching that is being presented to her?

Pathogens that thrive in the presence of oxygen are called

Which of the following suffixes is NOT an adjective ending meaning "pertaining to"?

The physician can terminate the care of a patient in all of the following situations EXCEPT when

Which of the following prefixes means "near"?

Which type of fracture is a bone that is broken into pieces?

Which of the following is considered high in antioxidants?

A plane that cuts the body parallel to the horizon is called a

Which of the following specialists would a person see for IBS, PUD, or pyloric stenosis?

The major site where carbohydrates are broken down is the

Crimes that are committed against another person or property and are punished with fines are called
Which of the following words is CORRECTLY spelled?

The pancreas is located in which body cavity?

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Competency. This video is designed to give you a comprehensive ...

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Sterilization means that

Using a tape measure to evaluate the head and chest circumference of an infant is called

What is the maximum time allotted for a collected blood sample to sit in a serum separator tube before being
centrifuged?

A medical assistant is giving a DPT injection to a six-month-old infant. The assistant would give the
injection at which of the following sites?

Which of the following actions should the medical assistant take to ensure disposable thermometers are ready
for an exam?

What information will not be found in the medical record of a patient?

If the physician is going to do a Pap smear, the medical assistant should have which the following equipment
available?

Emergency treatment for a second-degree burn would include

Evaluation of the spinal column is accomplished easily from which of the following positions?

To respect the patient's privacy while obtaining information about their history, you should

Which of the following terms is defined as the concentration at which a substance in the blood, not normally
excreted by the kidney, begins to appear in the urine?

The patient is having occult blood in the stool caused by a medication that they are taking. Which of the
following medications would you suspect?

To correctly treat an adult with a foreign body airway obstruction, the medical assistant should first

The Ishihara test is used to diagnose

A nonsterile item is accidentally added to a sterile field being prepared for the suture of a skin laceration.

Once the medical assistant discovers this, they should

The process used to wash and remove tissue from medical instruments is called

Which of the following is the maximum amount of time a tourniquet should remain on the patient's arm
during the performance of a routine venipuncture?

In a large-scale national disaster or disease outbreak, which of the following considerations should be taken
into account by a medical practice office?

Employment, use of tobacco and alcohol, and exercise habits are listed in which of the following sections of
the patient's chart?

If your patient is being treated for a severe upper respiratory infection, which of the following medications
would you NOT expect to see ordered?

The microscope condenser is responsible for

You should suspect that a patient may be having a heart attack if the patient is complaining of

When drawing multiple tubes of blood via venipuncture, what is the correct order of draw based on colored
stoppers?

Which of the following is a CLIA-waived (low complexity) test?

Normal respiratory rate for an adult is

After drying and removing packs from the autoclave, the FIRST thing that you should do is

Which of the following medications would NOT be ordered for an elderly patient with cardiovascular
disease?

To be prepared for an office emergency, the medical assistant should

Examples of a bandage include

Which one of the following tests is used to determine the best antibiotic to treat a condition?

A \"blind\" weight is done on a patient by

An effective way to handle patient emergencies in a medical practice office is to take which of the following

steps in advance?

In the event of a large-scale act of bioterrorism, which of the following steps would NOT be an approach to be used by a medical office practice?

Snellen testing results give information about

Which of the following emergency situations should receive the first priority?

The medical assistant's role in obtaining informed consent is

To remove sutures, the medical assistant should have a tray with instruments that should include

When there is an unidentified clear liquid on the floor of the exam room after a patient has left the room, the medical assistant should

A viral infection

Factors that affect the action of drugs include all EXCEPT

When checking supplies in the office, the medical assistant notices that the hemostats in the cupboard were autoclaved 28 days ago. The medical assistant would

Symptoms of insulin shock include

Which of the following steps helps ensure smooth operation in the medical office during a patient emergency?

Prior to administration of a local anesthesia, the medical assistant should

The knee-chest position is used for

Which of the following positions should the patient be in for a vaginal exam?

The FIRST thing a medical assistant should do when coming across an adult who is not responsive is

When checking the sterile supplies in the office, the medical assistant should

Sterile technique must be used when

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Intro

The term \"debit\" means

The body of an email communication should

Under which of the following systems are two patients scheduled for the same appointment time?

Referrals are given to which of the following patients?

Computer systems can do all of the following medical office tasks EXCEPT

The billing schedule is often determined by

All money owed by the practice to other businesses is called

All of the following documents should be shredded prior to disposal EXCEPT

Flexible office hours occur most often

POMR is the abbreviation for

Petty cash may be used

After opening the mail, a medical assistant should

When removing a record from the file cabinet, which of the following items should the medical assistant put in its place?

When a patient has to cancel an appointment, the medical assistant should

To verify identity, the medical assistant should request the patient's

Which of the following is an acceptable form of payment for a patient visit?

The patient pays a copayment

Which of the following is the most secure way to mail something through the United States Postal Service?

Which of the following is a key element of Promoting Interoperability?

Which of the following is an accurate statement about the implementation of the ICD-10 coding system?

Which of the following is computer hardware?

Wave scheduling works best when used in which of the following types of offices?

Which of the following systems divides the patients of a practice into groups and bills each group at a different time of the month?

How frequently should the medical assistant renew on-call repair service contracts?

The ICD-10 system of classifying diseases into categories was devised by what organization?

Which of the following terms refers to the actual daily recording of the accounts or business transactions of the medical office?

If the medical office has a patient who is always late for appointments, the best time to try to book this patient is

Oversight of the patient may include monitoring care, facilitating referrals, and serving as a point of contact. In the Patient-Centered Medical Home model, a medical assistant who takes on responsibility for these elements is acting in

A patient has paid for an office visit with cash. Which statement best reflects what the medical assistant should do?

An itemized document that details the services delivered to patients is called a/an

When scheduling, the medical assistant should ask the patient the purpose of the visit

Which of the following BEST describes the intent of the move to the ICD-10-CM system in the United States?

The claim form that is accepted by most insurance carriers is a/an

The information entered on claims is called

All of the following are principles of the AAMA's code of ethics EXCEPT

Which of the following is NOT a section of the CPT book?

Which of the following types of incoming mail should the medical assistant attend to first?

Which of the following statements is NOT true about a typical purchasing procedure in a medical office?

Lack of payment is usually not considered serious until after

Which of the following methods is used to correct a written error in patient documentation?

Which type of check is frequently used for payroll because it itemizes the purposes of the check and deductions?

It will be most difficult to collect past due accounts from

Which of the following systems bills all accounts at the same time each month?

The medical assistant should ensure the healthcare provider has room for which of the following each day?

In which of the following locations should file drawers be labeled?

The ICD-10-PCS procedure codes are to be used only in what setting?

Which of the following documents is the record of a professional meeting?

Which of the following should NOT be included in a job description?

A physical inventory of office equipment should be taken

Examining a document for damage before filing it is an example of which of the following filing steps?

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Which of the following patients CANNOT consent to their own care?

All of the following are parenteral routes of medication administration EXCEPT

Which of the following words is MISSPELLED?

Which item should a patient on a low-sodium diet select for a snack?

Which of the following is the pacemaker for the heart?

Which of the following is NOT a purpose of the medical record?

The length of time in which a person can file a lawsuit is called

A patient has blood drawn for a pregnancy test, then leaves the medical office. Later that day, the laboratory delivers the result, and the medical assistant phones the patient to share it: positive pregnancy test. If the patient does not answer the phone, which of the following actions should the medical assistant take?

Which of the following words describes bone pain?

Which of the following is NOT a good source of calcium?

The abbreviation that indicates a patient should take the medication before a meal is

Which of the following phrases describes the amount of evidence required to convict in a civil case?

Which mineral helps prevent dental cavities?

Which of the following blood types can give to all other blood types?

A patient who is instructed to take 10 mL of a medication would be able to use which of the following household equivalents?

When a physical exam has been performed and the physician documents PERRLA, what part(s) of the body is this term referring to?

Which of the following words is NOT a correctly spelled medical term?

Which of the following is descriptive of arteries?

Torticollis or wryneck is a spasm of which muscle?

Laws that protect consumers from harassing phone calls for collection are part of the

Bones are joined to muscles by

"Multipara" means

Which of the following does NOT describe Schedule IV drugs?

Which region is referred to when charting a notation about the area near the navel?

Which term did Freud use to describe the area of the mind that determined a person's basic identity?

Which of the following words means "without menstrual flow"?

Which of the following food items would NOT be consumed by a lacto-vegetarian?

The act that protects patient rights including the right to agree to or refuse medical treatment is the

The condition in which blood accumulates due to a tear in the meningeal layer is

The abbreviation for potassium is

Which of the following is NOT an early warning symptom of cancer?

Which of the following practitioners would treat patients for ADHD, PTSD, and bipolar disorder?

All of the following are duties performed by the public health department EXCEPT

Which of the following waves represents relaxation of the ventricles?

The term "carcinogenic" means

The disease where the coating on the axon begins to disintegrate and slows

Erythema may be caused by all of the following EXCEPT

Which of the following terms means "the process of using an instrument to record data of electrical activity of the heart"?

If an elderly patient refuses an antibiotic injection, but the medical assistant holds the patient down "for their own good" and gives it anyway

A papule with clear fluid is called a

Which abbreviation would be unlikely to appear on a chart in a gynecologist's office?

The person accused of a crime or illegal act is the

The disease where uric acid collects in the joint and crystallizes is called

One state accepting the licensure requirements of another state to enable a health care worker to practice is called

A patient with cryptorchidism, balanitis, or hematuria would likely see a

Which of the following is NOT an action of the sympathetic nervous system?

Which of the following is NOT true about a legal contract?

A procedure such as a CABG or EKG is likely to be done by a

Intentional misrepresentation of facts and figures is called

A dying patient tells the medical assistant that if she survives, she will give the rest of her life to caring for children. What stage of Kübler-Ross's model of grief is this patient currently in?

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Intro

The practice of one insurance company working with other insurance plans to determine the amount each will pay when a patient has more than one insurance plan is referred to as

Recording financial transactions in a bookkeeping or accounting system is called

Which appointment scheduling technique determines the number of patients to be seen each hour by dividing the hour by the length of the average visit?

Which of the following filing steps includes ensuring that the appropriate people have taken action on a document before filling it?
Another name for a reminder file is alan
Which of the following is NOT a true statement about the Health Information Technology for Economic and Clinical Health (HITECH) Act of 2009?
The portion of salary held back from payroll checks for paying government taxes is known as the
In a letter written in block format, the salutation is followed by a
Which of the following concerns have providers raised about the use of EHRs and the required data entry they must complete?
The dimensions of the envelope most frequently used in office correspondence are
Account aging receivable
A system used in emergency centers but not used in private practices is
Appointments that are anticipated to require more time should be scheduled
For a tickler file to work effectively, it must be
When requesting payment from a patient who arrives at check-in for an office visit, which of the following statements would be most appropriate?
Which of the following activities should be integrated in an effective electronic management system?
A spreadsheet is a type of
First-class mail is classified as
In written communication, the most important issue to take into consideration is
Which of the following does NOT refer to a managed care organizational model?
The federal government offered incentives to support what aspect of implementation of electronic health records (EHRs)?
Which of the following represents an important way to maintain the security and integrity of an EHR?
When revising the policies and procedures manual, the medical assistant needs to FIRST
Leaving large, unused gaps in the physician's schedule is
The correct order of filing units for Anise K. Strong-Morse Mrs. Adam H.
What should the medical assistant do if a patient misses an appointment?
Referrals to outside physicians or specialists must be entered into the
Which of the following is a trial balance?
A new patient must provide all of the following information EXCEPT
For a medical office to run smoothly, each employee must
Which insurance carriers would the medical assistant enter into the database?
Checks and cash from a medical practice should be deposited in the bank
The type of scheduling where patients arrive at their own convenience is
Which of the following is NOT a true statement about workers' compensation?
SOAP refers to
When transcribing material from recorded dictation, what should the medical assistant do if a word is unclear?
Cycle billing is a system of billing
When a patient claim is covered by Medicare Part B, Medicare pays what proportion of the allowable charge for physician services?
It would be appropriate to send which of the following to a patient via email?
When scheduling an appointment by telephone, what is the MOST important step the medical assistant should take before hanging up?
Which of the following items facilitates communication in the medical office?
How often should the policy and procedures manual be updated?
When preparing business correspondence, the first step is to
The unethical practice of deliberately coding a patient encounter incorrectly in order to increase reimbursement is called
Before scheduling an appointment with a specialist, the medical assistant must
The process of converting descriptions of diseases, injuries, and procedures into numerical designations is termed

Medicare is a federally funded entitlement insurance program for

Which of the following choices describes time-specified scheduling?

All of the following are benefits of using patient portals as personal health records (PHRs) EXCEPT

Which postal class would the medical assistant use to send a monthly newsletter to all patients in the practice?

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Intro

Question 1 CPT Code

Question 3 Glucose Code

Question 4 Category 2 Codes

Question 7 Heat Stroke

Question 9 Antitussive

Question 10 biohazard

Question 11 scheduling

Question 12 referral

Question 13 disposal

Question 14 halter monitoring

Question 15 Psoriasis

Question 16 Physical Examination

Question 17 Documents

Question 18 Injection

Question 19 Administration

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Introduction

Which of the following should a CMAA take before closing the office?

A patient needs an EKG for rapid heart rate. Which of the following should be recorded as the reason?

Which of the following is an abbreviation for a type of insurance?

What's the next step when you've received a patient's results?

What is the purpose of the Encounter Form? A. To establish financial responsibility

Out-of-pocket expense that must be paid before an insurance company begins to pay out benefits A.

Deductible

medical necessity on a claim form? A. Diagnosis code

Which claim form is used for inpatient services? A. CMS-1500

Medical term for abdominal wall A. Gastro

Medical term for hypertension

Which of the following info is on an EOB?

What is the purpose of a matrix?

Which of the following is within the scope of a CMAA when it comes to handling specimens?

Which part of Medicare covers both inpatient and outpatient services?

The CMAA's role in the auditing process

Which of the following greetings is written correctly?

Maximum allowable time from the date of service that a claim can be submitted to Medicare

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Chapter 2 Is a Pre-Test

Chapter 3

Study Plan

Questions on Anatomy and Physiology

Chapter 6

Chapter 27

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Q1. Tell me about yourself and why you want to be a Medical Secretary?

Q2. What are the personal characteristics and skills needed to be an effective Medical Secretary?

Q3. Describe how you would deal with an angry and irate patient if they called you to make a complaint.

Q4. Give me an example of when you worked as part of a team.

Q5. What have you done to prepare for this role?

Ch. 1 - The Medical Assistant - Ch. 1 - The Medical Assistant by Kerra Hines 5,396 views 3 years ago 15 minutes - Recorded with <https://screencast-o-matic.com>.

The Medical Assistant

The Role of the

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